# UNIFIED CARRIER LICENCE

# **TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

# **Hong Kong Telecommunications (HKT) Limited ("HKT")**

# Tariff:

2G, 3G and 4G mobile services ("Service")

Tariff No.: U0008-011-Jul2015-R

# **Description of Tariff:**

CSL Mobile Limited ("CSL") on behalf of HKT hereby publishes the tariffs of the services provided by HKT.

CSL acquires mobile services in bulk from HKT and is authorized to interface with and resell the mobile services to end customers.

See Annex A for details.

# **Effective date of tariff:**

20 July 2015

# **Revision history:**

Revision to the below tariffs published previously in respect of service provisioning:

Tariff no.	Published on	<u>Tariff no.</u>	Published on
U008-007	1 July 2010	U0008-001-Jan2013-N	23 January 2013
U008-004	30 April 2010	U0008-002-Jan2013-N	23 January 2013
U008-008	3 August 2011	U0008-002-Sep2014-N	19 September 2014
U0008-001-Aug2012-N	14 August 2012	U0008-001-Sep2014-N	19 September 2014

# 2G, 3G and 4G mobile service ("Service")

Customers will be provided with the Service under HKT's 2G/3G/4G networks via a designated SIM card. The Service comprises mobile voice and data services, where the voice service or data service can be disabled pursuant to a customer's request or at CSL's own initiative according to the offerings under a specific service plan. In those areas where the Service do not have 4G coverage, customers will be provided with 3G or 2G mobile service.

CSL's tariffs for the Service are published as follows:

# 1) SIM-only Plans

2G/3G/4G Service Plan #	HK\$1,480 per month per SIM	
Local Data Usage	Unlimited Wi-Fi, 100MB mobile data $^{\triangle}$	
Local Voice Minutes	$1{,}000^{ riangle}$	

#### 2) Handset/Tablet Plans

2G/3G/4G service plan #	HK\$1,800 per month per SIM	
Local Data Usage	Unlimited Wi-Fi, 100MB mobile data <sup>△</sup>	
Local Voice Minutes	$1{,}000^{ riangle}$	

<sup>&</sup>lt;sup>#</sup> Subject to monthly payment of MTR/tunnel/mobile service license and administration charges of HK\$25

#### 3) Thereafter Charges for SIM-only Plans and Handset/Tablet Plans

Data usage	HK\$0.01 per KB per month	
Voice Minutes	HK\$1 per minute	
csl Wi-Fi	HK\$98 per month	
SMS message	HK\$1 per message	
International SMS	HK\$3 per message	
Local MMS message	HK\$3 per message	
International MMS message	HK\$5 per message	
Local Video Call	HK\$4 per minute	
International Video Call	HK\$30 per minute	

<sup>&</sup>lt;sup>4</sup> Additional local mobile data and/or local voice minutes may be provided under specific service plans offered to the customers

## 4) Charges for Value-added Services

Value-added Services ("VAS") features set out in the rates table below enable a subscriber of the Services to enjoy additional features. Usage of certain features of VAS is subject to eligibility of relevant device accessing the Service(s) and/or relevant VAS feature(s) on offer to a particular Service. Relevant terms and conditions of VAS apply. VAS may be offered individually or as a bundled service plan to a subscriber.

	r	HK\$/month
(a)	Additional SIM for sharing data allotment with primary SIM (up to maximum of 2 additional SIM)*	40/SIM
(b)	Call forwarding (enabling a customer to forward an incoming call to a designated telephone number with various features enabled by system setting(s) or manual input)	40
(c)	Call number display for incoming calls	40
(d)	Secretarial service (enabling customers to forward incoming calls to an agent who will take up the message from callers)	40
(e)	Call waiting (with various features)	40
(f)	Conference call	40
(g)	Call filtering (with features such as rejecting anonymous incoming calls or by filtering incoming calls from designated telephone number(s))^	40
(h)	Multi-SIM (enabling customer to use the same Caller Line Identification under different SIM under the same customer)	40
(i)	Multi-number in one SIM (enabling customer to have 2 Caller Line Identification in one single SIM)^	40
(j)	SMS forwarding (enabling customer to forward incoming SMS to another local mobile or email)	40
(k)	Voicemail (access via a designated fixed line device or a handheld device)	40

<sup>\*</sup> Legacy service available to customers subscribed to the Service prior to 7 July 2014 and entered into contract with the predecessor of CSL (formerly known as PCCW Mobile Limited)

<sup>^</sup> Legacy service available to customers subscribed to the Service prior to 7 July 2014 entered into contract with CSL Limited

## 5) Other Charges

(a)	Change of name of registered customer	HK\$300
(b)	Detailed bill	HK\$35/copy
(c)	Paper bill	HK\$10/copy
(d)	Re-issue of paper bill (for previous 3 months only)	HK\$25/copy
(e)	SIM card replacement	HK\$100
(f)	Change of mobile phone number	HK\$200
(g)	IDD deposit	HK\$1,000
(h)	SIM unlock	HK\$800/device

## Remarks:

- (i) The above services are subject to the applicable terms and conditions (and as amended from time to time) including CSL's Mobile Service Agreement, General Conditions of Telecommunications Service (Consumer Consumers) or General Conditions of Service (as the case may be) and the applicable terms and conditions of the Service (as amended from time to time) and any additional terms and conditions as may be specified by CSL under the Application from time to time.
- (ii) CSL may from time to time update, change, suspend, withdraw any of above tariff plans; or add new tariff plan(s) to its service portfolio after the publication date below.
- (iii) CSL reserves the right not to provide any Service(s) to those customers who have previously found its service to be unacceptable despite it being provided in accordance with its tariff terms and conditions and at normal service levels.
- (iv) CSL provides information on its service plans and charges on <a href="www.1010.com.hk">www.1010.com.hk</a> and <a href="http://www.hkcsl.com">http://www.hkcsl.com</a>. Below are some major service plans offered by CSL Mobile:
- 1010 single user plans:
  - http://1010.hkcsl.com/jsp/service\_plans/digital\_life\_plan/digital\_life\_plan.jsp
- 1010 multi-user plans:
  - http://1010.hkcsl.com/jsp/service\_plans/1\_for\_all\_service\_plan/1\_for\_all\_plan.jsp
- 1010 iPhone plans:
  - http://1010.hkcsl.com/jsp/service\_plans/iphone\_service\_plan/iphone\_plan.jsp
- 1010 iPad plans:
  - http://1010.hkcsl.com/jsp/service\_plans/ipad\_service\_plan.jsp
- 1010 Greater China Plan:
  - http://1010.hkcsl.com/jsp/service\_plans/greater\_china\_plan/greater\_china\_service\_plan.jsp

- csl. single user plans: http://www.hkcsl.com/en/New-Data-and-Voice-Service-Plan/

- csl. multi-user plans: http://www.hkcsl.com/en/New-Multi-User-Service-Plan/

csl. iPhone plans:
http://www.hkcsl.com/en/New-iPhone-Service-Plan/

csl. iPad plans:
http://www.hkcsl.com/en/iPad-Service-Plan/